

What If My Permit Reads Invalid Or Is Captured On The CTA/Pace Automated Fare System?

- If your permit stops working on the CTA or Pace automated fare system, or if your permit is captured in a bus farebox or rail turnstile, call RTA Customer Service at 312-913-3110.

What If My Permit Is Lost Or Stolen?

- If your RTA Reduced Fare Permit is lost or stolen, you may obtain a replacement by calling the RTA Travel Information Center at 312-836-7000 (voice) or 312-836-4949 (TTY) and request a replacement form be mailed to you. Replacement applications are also available online at www.rtachicago.com. The form requires your signature, and there's a replacement fee for a lost or stolen permit. Permits that are reported as lost or stolen will be cancelled. Temporary permits will not be issued. There is an approximate three week waiting period for the replacement permit. During this time, you will be required to pay full fare.

What is the RTA Reduced Fare Permit?

- The RTA Reduced Fare Permit allows seniors ages 65 or over, qualified people with disabilities and Medicare recipients to ride all RTA fixed-route services at a reduced rate. These fixed-route services include CTA buses and trains, Metra trains, and Pace buses in the six-county region of Cook, DuPage, Kane, Lake, McHenry and Will.
- Enrolled low income seniors and people with disabilities in the State of Illinois Circuit Breaker Program are also eligible for free rides on fixed-route transit. To find out more, call (312) 913-5414 or visit www.RTAchicago.com



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RTA Customer Service

165 N. Jefferson St.
Chicago, IL 60661

Weekdays: 8 a.m. to 4:30 p.m.
312-913-3110

RTA Travel Information Center

312-836-7000

TTY: 312-836-4949

Toll Free TTY: 1-800-439-2202

www.RTAchicago.com



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REDUCED FARE PERMIT PROGRAM



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REDUCED FARE PERMIT PROGRAM

What are the Benefits of Using the Reduced Fare Permit?

- The RTA Reduced Fare Permit allows qualified users to ride CTA, Metra and Pace fixed-route services at a reduced fare.

Who Is Eligible To Receive The Permit?

- All senior citizens who are within three weeks of their 65th birthday or older.
- Medicare card recipients receiving Social Security benefits
- People with disabilities who receive Social Security benefits
- Veterans with disabilities who receive service connected disability benefits
- People with disabilities whose doctors validate their disability

How Do You Apply For a Reduced Fare Permit?

- Call the RTA Travel Information Center 312-836-7000 (voice) or 312-836-4949 (TTY) for information on how to apply for a Reduced Fare Permit.
- To find the registration center nearest to you, call the RTA Travel Information Center or visit www.RTAchicago.com/ReducedFare.
- If you are a person with a disability or a senior 65 years of age or older, you may call the RTA Travel Information Center to request an application by mail.
- If you are a senior citizen or a person with a disability currently enrolled in the Illinois Department on Aging Circuit Breaker Program, call 312-913-5414 for information on the RTA Circuit Ride Free Program.
- Applications can be downloaded from www.RTAchicago.com

What Items are Needed to Apply?

1. A clear copy of one of the following documents:
 - Driver's License
 - Passport
 - State Issued ID card
 - U.S. Immigration Alien Registration Card
 - Other Official Government ID with your picture and date of birth.
2. One passport sized color photograph 1½ inch square clearly showing your face and shoulders.
3. One of the following:
 - If you are applying as a senior citizen, your identification must verify you are at least within three weeks of your 65th birthday or older.
 - A valid Medicare card and a current print out from Social Security that shows you are a person with a disability or that you receive Social Security benefits.

- A letter from your doctor verifying your disability. The doctor must also complete Section 5 of the application.
- A letter from the Veteran's Administration regarding your service connected disability.

How Long Does It Take to Receive My Permit?

It takes approximately three to four weeks to receive your permit after you have applied. If you do not receive your permit within this time, please call RTA Customer Service at 312-913-3110.

How Long is an RTA Reduced Fare Permit Valid?

The RTA Reduced Fare Permit is valid for up to four years from the date of issuance. You will be notified when it is time to renew your permit.

